Quality Policy

Avant Electronics Ltd provides services for the distribution of electronic components incorporating sourcing and supplying of obsolete electronic components for manufacturers and distributors worldwide.

We aim to deliver the highest quality of service and products, exceeding customer expectations.

To achieve this, a Quality Management System (QMS) has been implemented to meet the requirements of ISO9001:2026 and AS9120, focused on the customer journey and assuring the company processes are effective to meet the needs of all interested parties and supports the strategic direction of the organisation.

We aim to:
Meet Quality requirements

- Fully understand requirements.
- Thoroughly brief and communicate these requirements.
- Meet service quality standards / specifications
- Provide conformity of product and service

Provide excellent Service

- Be pro-active in all our dealings with Clients.
- Do things right, first time, every time.
- Keep Clients informed of any problems.
- Be polite and courteous at all times.
- Be flexible to meet Clients changing requirements.
- By operating in an ethical and professional manner.
- Continually review our performance and implement actions to improve.
- To support the growth of the business and operational delivery via strategic planning.

Ensure timely Delivery

- Meet agreed deadlines and on-time delivery.
- Support our clients to meet their goals when they are struggling to do so themselves.

We have adopted a risk-based approach to identify threats and opportunities to ensure that we continue to meet our own high expectations and those of our customers.

To give the QMS purpose and direction, SMART Quality objectives are agreed at all levels of the organisation and are regularly reviewed. Objectives include identified risks and opportunities and support our overall business strategy.

To ensure that all relevant staff, customers and third parties are aware of the QMS, and their particular responsibilities within it, this policy is displayed and communicated publicly, supported by awareness and training activity.

We are committed to the continued review and improvement of the QMS and ensure continued compliance with contractual, legal and other requirements applicable to the organisation.

Top management gives complete approval and commitment to this policy.

Signed Rebecca Tyler

Rebecca Tyler
Managing Director
Avant Electronics Limited

Signed James Tyler Dated 27.10.2026

James Tyler
Operations Director
Avant Electronics Limited